



### COMPANY OVERVIEW

TriLumen Systems is a Pennsylvania IT and operations consulting firm. We help public agencies and businesses connect the systems they already own, automate manual work, and get reporting they can trust, then train the people who run it. We build inside existing Microsoft 365 and GCC environments wherever possible, so agencies modernize without multi-year enterprise contracts.

### CORE COMPETENCIES

- **Records & Right-to-Know automation:** request logging, five-day and extension deadline tracking, records search, and AI-assisted redaction with human approval on every release
- **Records retention:** Municipal and County Records Manual schedules applied as SharePoint retention labels, with disposition tracking
- **Microsoft 365, SharePoint & GCC:** file server migrations, permission audits, Teams structure, Power Automate workflows
- **Reporting & dashboards:** Power BI and Tableau for boards, councils, and department heads; data pipelines and warehousing
- **Copilot & AI governance:** data-access audits and guardrails before AI tools go live, plus staff guidelines
- **Software selection & implementation:** requirements, vendor evaluation, configuration, data conversion, go-live support (ERP, permitting, work order, recreation, POS)
- **Training & change management:** hands-on training, documentation, and adoption tracking

### PAST PERFORMANCE (client names are never published)

#### COUNTY REGULATORY AGENCY · MICROSOFT 365 GCC

##### AI-assisted public records automation

Average response time cut from 14 days to 45 minutes; backlog cleared in one month. Delivered for \$55,000 against \$240,000–\$370,000 quoted by an enterprise vendor, with ongoing costs near \$3,000/year.

#### ENTERPRISE WORKFORCE · MICROSOFT COPILOT

##### Secure Copilot deployment

Full permission audit before rollout so Copilot never surfaced files users shouldn't see; measurable adoption tracking for leadership.

#### ENTERPRISE WORKFORCE · SHAREPOINT

##### Intranet and document management overhaul

Search time for critical documents cut from about twenty minutes to seconds, with current, compliant versions enforced automatically.

#### 200-EMPLOYEE MANUFACTURER · DATA & REPORTING

##### Modern data stack and dashboards

Enterprise-grade analytics for \$60–\$230 a month against \$1,200–\$3,000+ for equivalent enterprise tooling.

### COMPANY DATA

#### LEGAL NAME

**Thomas Gerard Rose II, DBA TriLumen Systems**

#### BUSINESS TYPE

**Sole Proprietorship · Pennsylvania**

#### PA DGS CERTIFICATION

**Small Business · 572692-2026-10-SB**

**Micro Business · 572692-2026-10-MCB**

#### COMMONWEALTH VENDOR #

**0000572692**

#### PAYMENT

**ACH, check, purchase order**

### NAICS CODES

|               |                                  |
|---------------|----------------------------------|
| <b>541512</b> | Computer Systems Design Services |
| <b>541511</b> | Custom Computer Programming      |
| <b>541519</b> | Other Computer Related Services  |
| <b>541611</b> | Management Consulting            |

### UNSPSC CODES

|                 |                                  |
|-----------------|----------------------------------|
| <b>80101507</b> | IT Consultation Services         |
| <b>80101508</b> | Business Intelligence Consulting |
| <b>81111503</b> | Systems Integration Design       |
| <b>81111508</b> | Application Implementation       |
| <b>81112010</b> | Data Conversion Services         |
| <b>81112009</b> | Content / Data Classification    |
| <b>80101600</b> | Project Management               |
| <b>86101800</b> | In-Service Training              |

### DIFFERENTIATORS

- Built on licenses agencies already own
- Published fixed prices; build phases under PA's \$13,200 quote threshold
- Workflows designed around the Right-to-Know Law, retention schedules, and the Sunshine Act
- Human approval on every AI-assisted output
- Systems and staff training delivered together
- Everything built in your tenant, documented, and owned by you