

From a 20-Minute Search to Three Seconds

THE CHALLENGE

At enterprise scale, deep folder structures had become where information went to die. Finding an active HR policy could take twenty minutes, if the version someone found was even still current.

OUR APPROACH

We moved the organization away from rigid folder hierarchies entirely, onto a flat architecture powered by structured metadata and a unified corporate taxonomy. We built a self-cleaning system: when a policy document hits a year old, it's automatically flagged for review and routed to its owner, then archived if not reapproved.

We built audience targeting mapped to role, so a frontline employee sees shift schedules and safety updates while an executive sees performance metrics, all from the same root URL. A custom provisioning portal automatically verifies ownership and naming requirements before creating any new site, with zero manual IT intervention.

THE RESULT

Search time for critical documents dropped from roughly twenty minutes to seconds, with every employee seeing only current, compliant information, automatically enforced.